



ANY REPLY OR SUBSEQUENT REFERENCE TO THIS COMMUNICATION SHOULD BE ADDRESSED TO THE DIRECTOR GENERAL AND NOT TO ANY OFFICER BY NAME AND THE FOLLOWING REFERENCE QUOTED

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## Notice: Immigration/Customs Declaration Process Update for Travelers to Jamaica

**November 24, 2023**

**To All Travelers and Stakeholders,**

Starting **November 27, 2023**, the paper form of the Immigration/Customs Declaration (C5) will be discontinued. Consequently, the submission of the Electronic Declaration (C5) Form will become mandatory for all passengers seeking to enter Jamaica. This form can be completed via the following web portal: <https://enterjamaica.com/>.

We urge all passengers and stakeholders to take note of these changes and plan accordingly.

### **Need More Information?**

Visit the above web portal or contact the [Jamaica Customs Agency \(JCA\)](#)